

## **City of Willcox Newsletter**

### **March 2014**

#### **JUST A SMALL EFFORT CAN HELP PROTECT YOUR PROPERTY**

Glenn Childers, Director of Public Safety

How many bicycles do you have at your home? Are they secure? If any of them were stolen from your yard tonight, would you be able to tell police the brand, model, and serial number of your bikes?

While the number of bicycles stolen in Willcox goes up and down, the recovery rate tends to stay at about fifty percent. If the owner of a bicycle can provide police with the serial number, the bike can be entered into the FBI's nationwide database, which increases the chances of us recovering it. Without the serial number, proving ownership is difficult, even if we do recover a bicycle that matches the description of one that is stolen.

Please take time to record the brand name and model of the bicycles you own, and especially the serial number, which can usually be found under the frame between the pedals. Photographs assist police greatly in searching for your missing property. The Willcox Police Department can also "register" your bikes with our department, free of charge. When requested, we will photograph and record your serial numbers and other identifying characteristics on file cards that stay within the department until needed.

Of course, locking the bicycle up or storing it in a secure building decreases your chances of becoming a victim as well.

[Editor: Please secure your bicycles in the rack provided when visiting the Library.]

#### **GET INVOLVED IN YOUR COMMUNITY... VOLUNTEER!!!**

Sherry Van Allen- Human Resources

Serving as a volunteer is rewarding and Community involvement is one of the best ways to get connected to your City. The City of Willcox has volunteer advisory boards and the best way to learn how these boards serve our community is to attend a meeting and volunteer to serve as a board member. With the simple gesture of offering your skills and enthusiasm, you will positively impact other lives, as well as your own.

If you are interested in community recreation activities and have new ideas on how to improve our City Parks and Facilities, then becoming a member of our Parks and Recreation Advisory board may be of interest to you. This committee currently has three (3) vacancies. The duties of the Parks and Recreation Advisory Committee are to act in an advisory capacity to the Mayor and City Council in matters pertaining to Parks and Recreation. The Committee assists in planning a recreation program for our community, makes

recommendations to the Mayor and City Council for park improvements, and brings forth suggestions and requests received from the citizens of Willcox.

If education, reading and expanding the technological skills of our community is an area of interest, you may consider a place on our Public Library Advisory Committee (PLAC). This committee is currently projecting one vacancy as of June 30, 2014. Applicants for this particular position must be City residents. The duties of the Library Advisory Board are to provide advisory assistance to the City Council in establishing library goals and objectives, policy information and review, public relations, evaluation and development of local library resources and services, and assisting in long range planning.

If you are interested becoming a member of either of the above Advisory Boards and would like more information, call Sherry Lynn Van Allen at 384-4271 x 4204. Submit letters of interest and/or resumes to the Human Resources Office, 101 S. Railroad Ave., Suite B, Willcox, AZ 85643. We encourage you to get involved in your community!

### **Willcox Residents Love Their Library!**

Tom Miner, Library Director

Folks, I am very happy to report the results of the Library's annual Customer Satisfaction Survey to you. We distributed 75 surveys during January and February this year, and 67 were completed and returned. That was great (90%)! What was probably more significant, was that we received about **190** comments from those 67 people. The four most significant highlights of the survey results are: (1) Staff received the highest marks (**99%**) for being very helpful, courteous and professional, and for making our patrons feel welcome in the Library; (2) **94%** indicated that we are fulfilling their needs for informational and leisure materials, which speaks very well about the quality and quantity of our services and resources. We are always mindful that there is always room for improvement, and we will strive to achieve it; (3) **94%** also indicated that they like the improvements we have made in the Library, especially the interior atmosphere/environment; and (4) We had a 5-pt jump in percentage points with regard to our Children's programs, and 3 and 4% increases in Senior and Guest Speaker programs, respectively, so that tells us our programming is reaching the needs of more and more people. Come visit your local Library!

Here is just one of the comments we received this year: ***“Thank you for having a wonderful Library. Our family comes in at least once a week and our daughter gets to come twice a week. The employees are wonderful that work here. They are always friendly and helpful. They have helped us in many ways. We lived in Tucson and went there, but this one is better in every way. Thanks for being here for all of us. Keep up the good work!”*** --Survey # 37. We will, Sir or Madam. We will! Thanks to all of the citizens that participated in the 2013 annual survey. We look forward to hearing from you next year.

**From the Office of the City Clerk...**

Virginia A. Mefford, City Clerk

**City Council Meetings**

Regular Meeting

***Note New Day: Thursday***

***Note New Date: Apr 3, 2014***

&

**Thursday**

**Apr 17, 2014**

***Note New Time: 6:30 p.m.***

City Council Chambers

300 W. Rex Allen Drive