

City of Willcox Newsletter MARCH 2015

Willcox Residents Really Do Love Their Library!

Tom Miner, Library Director

Folks, once again I am very happy to report the results of the Library's annual Customer Satisfaction Survey to you. We distributed 100 surveys during January and February this year, and 93 were completed and returned. That was great (93%)! What was probably more significant, was that we received **218** comments from those 93 people. The four most significant highlights of the survey results are: (1) Staff received the highest marks (**96%**) for being very helpful, courteous and professional, and for making our patrons feel welcome in the Library; (2) **91%** indicated that we are fulfilling their needs for informational and leisure materials, which speaks very well about the quality and quantity of our services and resources. We are always mindful that there is always room for improvement, and we will strive to achieve it; (3) **96%** also indicated that they like the improvements we have made in the Library, especially the interior atmosphere/environment; and (4) We had a 5-pt jump in percentage points with regard to our Adult programs, and slight increases in Senior and Guest Speaker programs, respectively, so that tells us our programming is reaching the needs of more and more people. Make it a point to come in and visit your local Library during National Library Week, April 12-18, 2015! There is something for everyone '@ Your Library ®'!

Here is just one of the comments we received this year: ***"This Library is good for a town our size. I know everyone really tries hard to serve our community. All employees are great. I'm proud of our Library!"*** -- Survey # 11.

Thanks to all of the citizens that participated in the 2014 annual survey. We look forward to hearing from you again next year.

City Will Celebrate Centennial May 2, 2015!

Kevin Hagerich, Director of Public Services and Works

The City of Willcox will be celebrating its Centennial May 2, 2015. Mark that week-end on your calendar and plan on enjoying the festivities! There are plans for a parade on Saturday morning. At Quail Park, starting on Friday will be some Chuck Wagons who will have a "cook off" on Saturday. At the Rodeo Grounds will be a Ranch Rodeo followed by a dance and dinner. Sunday morning there will be a church service and breakfast. Vendors and other venues (Blacksmith, Mechanical Bull, Pony Rides as example) will be co-located at Quail Park. An "Old Time" baseball game is planned at Keiller Park Saturday afternoon starting at 3:30, which is the location of the awards announcement from the parade. There will also be a Tractor Pull Saturday afternoon at 450 East Grant Street. The Library will have family activities on Friday, so bring the family. A luncheon is planned at the Elks, tickets are available in advance. During the week, a 36-hole, two-person scramble "Golf Tournament" will be held at the Twin Lakes Golf Course. You will have from Monday through Sunday to

golf at your leisure. So come out, support the Centennial, but most important, have fun and be safe!

From the Office of the City Clerk...

Virginia A. Mefford, City Clerk

City Council Meetings

Regular Meeting

Thursday

Apr 2, 2015

&

Thursday

Apr 16, 2015

6:30 p.m.

City Council Chambers
300 W. Rex Allen Drive